

*Dear Guest,*

*First, we would like to wish you a memorable stay with us!*

*We are more than willing to fulfill your requests concerning your stay in our hotel and we commit ourselves to exceed your expectations.*

*Please feel free to contact us at any time convenient to you, should you require a special service, stated hereunder in the following pages.*

*We feel truly honored to be the preferred hotel for your vacation through your choice.*

*On behalf of the Hotel Management*

### **Birthdays – Anniversaries – Celebrations:**

If it is your birthday, or wish to surprise anyone, or you would like to celebrate an anniversary, contact the Front Desk to advise you for the alternatives, from birthday cakes to a bunch of flowers or a bottle of Champagne to be delivered in the room

### **Business services:**

If wish to send a fax or make some photocopies, kindly contact the Front Desk

### **Excursions:**

In case you would like to explore some of the island's natural beauties or participate to cruises, please contact the Front Desk and you will have explicit information.

### **Housekeeping:**

For any enquiries from our Housekeeping please contact the Front Desk.

### **Ironing:**

Should you need an iron and iron board please refer to the Front Desk.

### **Internet:**

Internet access is available in the Hotel's indoor and public areas. In case you have your own laptop wireless Internet access is provided in public areas. Username and password are provided from the Front Desk.

### **Laundry service:**

There is a laundry service upon charge, for more information please contact the Front Desk.

### **Lost and found:**

For any lost or found belongings you are kindly requested to hand them over to the reception desk.

### **Maintenance:**

If you have any maintenance issues kindly inform our Front Desk team.

### **Parking:**

The parking area is located close near the main entrance of the hotel and is free of charge for all hotel guests.

### **Reception 24 hours:**

The front desk is available 24 hours.

Please dial "500" from your telephone in your room.

## **Restaurant:**

**Atlantida** restaurant is situated above the Reception and offers breakfast, lunch and dinner.

**For all our guests** the restaurant opens daily for breakfast from 08:00 – 11:00 with a full hot buffet and a variety of choices.

Snacks are served from 12:00 - 18:00 and Dinner is served from 19:00-22:00, with a delightful assortment of local and international specialties.

## **Pools:**

Both pools operate from 10.00-20.00. Kindly refer to the notice boards for information and rules.

## **Sun beds / Umbrellas:**

Sun beds, pool towels and umbrellas are available for the hotel guests free of charge.

## **Satellite Television:**

There is a satellite TV in all guest rooms.

## **Safe box:**

For any valuables, please use the safe box located in the wardrobe of your room. You may find instructions on how to use it at the exterior of the safe box. Should you need any further assistance please call the Front Desk.

## **Taxi Service:**

Should you need a taxi please refer to the Front Desk.

## **Wake up calls:**

In case you wish a wakeup call, you can call reception.